

De Pere Summer Day Camp 2025 Frequently Asked Questions

How do I register?:

Registration will open at midnight, February 5th. Log in to your account at <https://secure.rec1.com/WI/de-pere-wi/catalog> (If you don't have an account, save time and create your account now.) Click on the "Camps & Specialty Programs" banner. Add the "Summer camp registration fee" to your cart. Add each individual week you would like to sign up for. If registering more than 1 child, you will add each week for each child. Please note – there will be an option of RESIDENT and NON-RESIDENT for each week. The system will only allow you to sign up for the correct residency status. Payment Plan – each week will have the option to be paid at registration or you may select the payment plan from the drop down box. Finalize checkout.

The system tells me I'm a Non-Resident but I believe I am a Resident, what should I do?:

Continue with your registration and register your child as a non-resident to make sure you don't lose your spot. When the office opens, call the office and we can follow up on it. If you are a resident, we can refund or adjust your payment plan for you. (Office hours are M-Th 7:30a – 5p & F 7:30a to 11:30a.)

Why am I being charged a \$142 registration fee when the fee is listed as \$42?:

The \$142 charge consists of the \$42 registration fee and the \$100 deposit. Your payment plan will be adjusted and reduced by \$100, and your new plan will be emailed to you.

How will I know when a payment is due?:

The first invoice will be emailed on March 8th with payment due on March 15th. Subsequent payments will run 4-5 months, based on how many weeks your child/ren is signed up for camp; invoices will be emailed on the 8th of each month with payment due by the 15th. Payments can be made through your Civic Rec account by credit/debit card (2.8% service fee) or by check/cash at the Community Center.

Can you bring my child to other classes or swimming lessons?

If your child is signed up for a class at the Community Center and is attending our West Side camp, we can escort them to and from the class provided it is not during our swimming time or field trip time. We are unable to escort campers to other venues such as the high school or middle school for camps, music lessons, etc. Swimming lessons will depend on the type of lessons offered for summer 2025. Typically we request that if you are signing up for group swim

lessons that you select the time offered closest to 9:30am. We realize that both districts offer assorted sports camps during the summer; we are unable to transport campers to them and ask parents to realize that at times, these camps impact our planned afternoon activities.

What should my child wear to camp?

Since some mornings start off cool, layers are best. We suggest dressing in comfortable clothes that can get dirty! Tennis shoes and socks are a must – many activities are not safe in flip flops or sandals.

Do you apply sunscreen to the campers?

Camp staff is unable to apply sunscreen to the campers. They do supervise campers and their “sunscreen” buddy during the application process. It is recommended that you apply sunscreen prior to dropping your child off at camp in the morning. Please send sunscreen (labeled with your child’s name) with your child, we find the lotion kind works better and lasts longer than the spray kind.

What if I need to cancel out of a week of camp?

Cancellations may occur up to 2 weeks before selected camp week; no refunds issued within the 2 weeks prior to selected camp week. A \$44 cancellation fee will be assessed for a transaction cancelling out of one week; \$72 cancellation fee assessed for two or more weeks. Cancellation requests must be submitted in writing. For more details please refer to the Summer Day Camp Parent Handbook.

My child is signed up for summer school, can you get them there?

We are not able to transport your child TO summer school: that is the parent’s responsibility. Please note – Summer school transportation is only provided for the regular morning sessions of summer school, not any of the sports camps, etc. West side pick-up: Hemlock Creek, West De Pere Middle School, Intermediate School and Westwood. East side pick-up: Heritage and De Pere Middle School. *subject to change based on school district planning. Please note – if there is a day during the week that there isn’t summer school, your child can come to camp for the full day.

What if my child doesn’t want to attend a field trip or has an appointment during a field trip?

All campers are expected to attend field trips. Should your child not wish to attend a scheduled field trip we require you to pick them up before departure. We are also unable to accommodate requests for a child to be picked up once we have reached our field trip destination. No credits will be issued for partial camp days.

How do I reach my child or staff while at camp?

Parents will be given a contact list during their child's first week of camp. This list will have the office phone number for the Community Center (hours are Monday – Thursday 7:30 a.m. – 5:00 pm, Friday 7:30 am– 11:30 am), the cell phone number for the Recreation Supervisor as well as a cell phone number for each camp location. Parents are reminded to call their child's camp location if their child will be absent from camp on any day.

I don't need my child to attend all 5 days each week, is there a part time option?

We do not offer a part time option other than the half day camp during summer school for summer school participants. You are paying for all 5 days; it is your option whether you send your child all 5 days or not.

Please see Parent Handbook for additional information.